## **Default Question Block**

Introduction

Our records indicate you were recently involved in an appeal filed in a regional or field office of the Merit Systems Protection Board (MSPB). This case was closed approximately 36-44 days ago and there is no record of a petition for review being filed in this case.

MSPB is interested in your perceptions and experiences with the adjudication process used to resolve this initial appeal. Feedback from customers helps us ensure effective and efficient processing of initial appeals, so we would appreciate your participation.

The survey is voluntary, takes approximately 4-6 minutes to complete, and there is a section for comments. Your responses are confidential and results will be reported in aggregate. No data will be reported that could be used to identify specific participants.

Thank you in advance for your participation in this customer survey!

Note, participation in the survey is not required to obtain a benefit or service. Participants should not respond to the survey unless a valid OMB control number is provided. The OMB control number for this survey is 3124-0012, which expires on October 31, 2021.

#### Block 1

#### Questions about you

What kind	of represer	itation, i	f any, dio	l you l	have in	this	case?
O No ror	recentation	Lween	ro so onn	Mont			

O No representation, I was a pro se appellant

O I had a private attorney represent me

O I was represented by a union attorney or steward

A family member represented me

Other (please specify)

## Questions about the Issues Raised in the Case

What was the primary issue involved in this case? (Please check the one best response.)

O Adverse action related to conduct (removal, suspension, demotion)

Retirement (under CSRA, FERS, or involving FERCCA)

O Veterans' issues (Includ	ling veterans' prefe	erence, VEO	A, USERRA)				
O Performance-based act	Performance-based action (including acceptable level of competence or denial of a WIGI)						
Reduction in force or f	Reduction in force or furlough						
O Termination of probation	Termination of probationer or suitability						
<ul> <li>Retaliation for whistled known as an Individual</li> </ul>			ction that can	be appealed	to MSPB (Also		
0		ase specify)					
What other issues, if any,	were related to o	or influence	d the primar	y issue in t	his case? (Plea	se select all	
that apply, none, or select	other if necessar	ry.)					
Retaliation for whistlet appealable action (OA)		an action app	ealable to MS	SPB (Also ki	nown as an other	wise	
Discrimination on any	basis prohibited by	/ law					
Other type of reprisal pactivity, etc.)	orohibited by law (	e.g., for past	EEO activity,	a previous g	grievance, or pol	itical	
☐ Violation of other proh	ibited personnel pr	ractices (PPP	s)				
None							
	Other (ple	ase specify)					
Questions about your experi	ience with the Init	ial Appeals F	Process				
Please indicate your level	of agreement w	ith each of t	he following	r statement	e about vour i	nteraction	
with the MSPB Administr			`	5 statement	.s aooat your n	iteraction	
	initive energe (110)	, 4331811041 01					
	Strongly Agree	Agree	Neither nor Di		Disagree	Strongly Disagree	
The Administrative Judge		<u> </u>		8			
treated me fairly	O	O		)	O	O	
The Administrative Judge was professional	0	0			0	0	
The Administrative Judge was responsive to inquiries and questions	0	0			0	0	
Please indicate your level	of agreement w	ith the follo	wing statem	ents about	vour interactio	on with other	
MSPB employees other th	_		_		-		
Don't Know/NA.)	ian the 713. (11 y	ou ulu liot i	interact with	other wist	D'empioyees,	prease sereet	
Don't Ithio with it.							
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know/NA	
Other MSPB employees treated me fairly	0	0	0	0	0	0	
Other MSPB employees were professional	0	0	0	0	0	0	
Other MSPB employees were responsive to	0	0	0	0	0	0	

inquiries and questions

# Questions about your experience with the Initial Appeals process

Please indicate your level of agreement with each of the following statements about the initial appeals process. (If a hearing was not conducted, please mark "Don't Know/NA" to that question.)

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know/NA
MSPB's procedures were easy to understand	0	0	0	0	0	0
MSPB's procedures were easy to follow	0	0	0	0	0	0
MSPB applied discovery rules fairly	0	0	0	0	0	0
I was satisfied with the way the hearing was conducted	0	0	0	0	0	0
I was satisfied with the way the appeals process was administered	0	0	0	0	0	0
The ability to appeal to MSPB adds value to the Federal Government's merit-based system of employment	0	0	0	0	0	0

# Questions about your experience with the Initial Appeals Process

Please indicate your level of agreement with each of the following statements about timeliness. (If there were no additional procedural requirements, or if you are not sure, please mark "Don't Know/Not Applicable.")

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know/NA
The time in which to file the appeal was reasonable	0	0	0	0	0	0
The time to meet additional procedural requirements was reasonable	0	0	0	0	0	0
The time allotted for discovery was sufficient	0	0	0	0	0	0
The time it took to process the appeal was reasonable	0	0	0	0	0	0

# Questions about the Resolution of the Case

How	was this case resolved?
0	A decision issued by the AJ following adjudication on the merits
0	The case was settled
0	The case was dismissed
0	Other (please specify)

## Questions about the Initial Decision

Please indicate your level of agreement with each of the following statements about the Initial Decision.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Don't Know/NA
MSPB's initial decision was clear and well-written	0	0	0	0	0	0
MSPB's initial decision was fair	0	0	0	0	0	0
MSPB's initial decision reasonably applied the law	0	0	0	0	0	0
I understood the initial decision, even though I might not agree with it	0	0	0	0	0	0
I was satisfied with MSPB's initial decision	0	0	0	0	0	0

#### **Additional Comments**

Do you have any additional comments on improving the initial appeals process? (To protect your confidentiality, please do not include your name, your agency, or other identifying information about the case.)

## Block 2

If you wish to change a response, click "Prev" to return to the question you want to change. Change your answer, then click "Next" button to move forward in the survey. If you are finished with the survey, click "Done" to exit the survey and save your responses. Once you click "Done" you will not be able to return to the survey or change your responses.

We appreciate your feedback!

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